

# Ell C 17th Annual Physical Therapy Education Leadership Conference October 28-30 | Milwaukee, WI



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# A New Model to Advance a Collaborative Clinical Education Placement Process: A Consortium Core Network

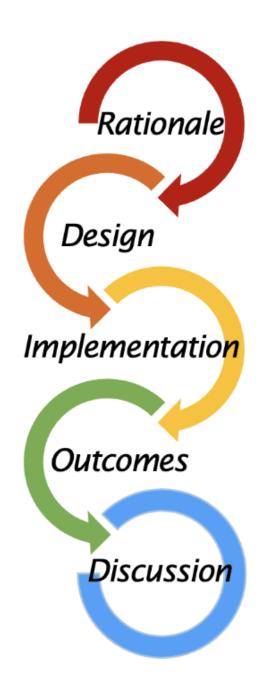


Tonya Apke | Jamie Bayliss | Cara Berg-Carramusa | Amy Both Janice Howman | Mari Knettle | Alison Matson | Trisha Renner Emily Reynolds | Kunal Vaishnav | Karen McIntyre



# Course Objectives

- Describe the rationale for developing a centralized PT Clinical Education Placement Process (PT-CEPP) from a theoretical and evidence-based perspective.
- Explain the design of a centralized PT-CEPP.
- Assess implementation of a centralized PT-CEPP from the lens of academic and clinical partners.
- Describe our reporting system that can be used to collect clinical education (CE) capacity data.
- Interpret regional capacity data and stakeholder feedback from a centralized PT-CEPP pilot to determine relevance for use in one's own region.





# Operational Definitions and Acronyms

Operationa	Definitions	Acronyms						
(Academic) Program	Reallocation Phase	ACAPT						
Capacity	Request Phase	CAPTE						
Central Office Manager	Slots(s)	CE						
Clinical Education Site	Special Requests	CEE						
Confirmation and Release	Specific Offers	CESIG						
Phase	Supply	CCN						
Demand	Utilization	DCE						
First Come, First Served offers		DPT						
Give Back Coordinator		GBC						
Offer Phase		NCCE						
Oversight Committee		ОКСРТР						
Placement Phase		PPTF						
Platform		PTCEPP						
Participant		SCCE						
Partnership								









# Rationale

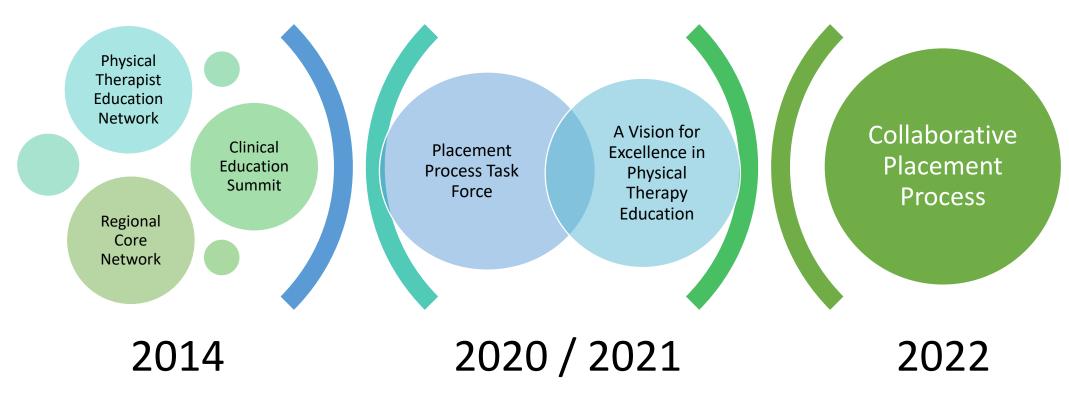
#### **BACKGROUND & PURPOSE**

Cara A. Berg-Carramusa, PT, MSPT, EdD, DCE- *Board Certified Geriatric Clinical Specialist* Emily Reynolds, PTA, SCCE



12% cohort expansion in accredited Physical Therapist (PT) programs<sup>6,7</sup> Proliferation of new COVID-19 and developing PT Impetus for programs Project -Challenges in Clinical Reductions in reimbursement **Duration of CE** Education rates experiences Increased productivity Complexity in demands organizational coupled with structure staffing reductions

# **Advancing Toward Innovation**







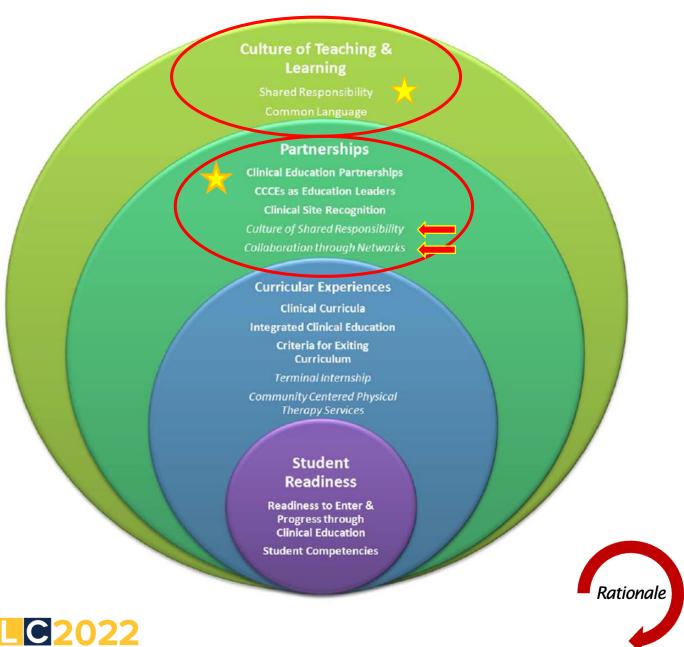
# **Clinical Education Summit** (2014)

# **Harmonization & Innovation** Recommendations











# **JOPTE** 2014 Volume 28 – Supplement 1

	POSITION PAPER —
How Do We	Improve Quality in Clinical Education?
Examination	of Structures, Processes, and Outcomes
	. Jette, PT, DSc, FAPTA, Lee Nelson, PT, DPT, MS, CLT-LANA, alaima, PT, EdD, and Ellen Wetherbee, PT, DPT, MEd, OCS
	POSITION PAPER —

Olga McSorley, PT, DPT, MS, Diane Olimpio, PT, MS, Deborah Pelletier, PT, and Mary Zupkus, PT, MPA

#### **Development of Regional Core Networks for the Administration of Physical Therapist Clinical Education**

Christine A. McCallum, PT, PhD, Peter D. Mosher, PT, DPT, OCS,† Janice Howman, PT, DPT, MEd, Chalee Engelhard, PT, EdD, MBA, GCS, Scott Euype, PT, DPT, MHS, OCS, and Chad E. Cook PT, PhD, MBA, FAAOMPT

Mary Jane R	The Year-Long Internship apport, PT, DPT, PhD, FAPTA, M. Kathleen Kelly, PT, PhD, s, SCS, Jenny W. Rodriguez, PT, MHS, and Susan S. Tomlinson, PT, DPT
	POSITION PAPER —
Application of	f Educational Theory and Evidence in
Support of an I	ntegrated Model of Clinical Education
Eller	n Wruble Hakim, PT, DScPT, MS, CWS, FACCWS,
	DPT, PhD, GCS, CSCS, CEEAA, FAPTA, Elaine Becker, PT, DPT, PCS, II, PT, DPT, OCS, GCS, Tara Jo Manal, PT, DPT, OCS, SCS,
Laura A. Schmi	itt, PT, DPT, OCS, SCS, ATC, and Cathy Ciolek, PT, DPT, GCS
	POSITION PAPER —
Essen	itial Characteristics of Quality
	ucation Experiences: Standards to
	acilitate Student Learning
Carol Recke	r-Hughes, PT, PhD, Ellen Wetherbee, PT, DPT, MEd, OCS, PT, DPT, MS, PCS, Jean FitzpatrickTimmerberg, PT, PhD, MHS, OCS, and Angela M. Stolfi, PT, DPT

#### Therapists: Imperatives, Challenges, and Proposed Solutions for Professional Education

Susan S. Deusinger, PT, PhD, FAPTA, Beth E. Crowner, PT, DPT, MPPA, NCS, Tamara L. Burlis, PT, DPT, CCS, and Jennifer S. Stith, PT, PhD, LCSW



### Regional Core Networks

ALIGNING THE SYSTEM FOR EFFICIENCY,
QUALITY, AND NETWORKING



Contracts between

#### SHARED RESPONSIBILITIES:

education

Develop best practice policy and procedures

ROLES: • Forecast clinical demand

Design and deliver

 Facilitate student development

program curriculum

• Determine clinical grading

- Administer CE assessment process
- Facilitate CES and CI development activities
- Develop partnerships for curriculum development and ongoing quality improvement

#### PHILOSOPHICAL PREMISES:

- Responsive communications
- · Collaborative negotiation
- Shared decision making
- Open source sharing

clinical education

ROLES: • Create clinical capacity to

meet known demand

Facilitate student instruction.

• Deliver patient care

 Perform student performance assessment

 Functioning of region is as important as functioning of individual institutions McCallum CA, Mosher PD, Howman J, Engelhard C, Euype S, and Cook CE. Development of Regional Core Networks for the Administration of Physical Therapist Clinical Education. *JOPTE*, 2014; 28(1): 39-47.

<u>Vision</u>: Development of RCNs that will *facilitate systemic efficiency* and *quality core relationships* to allow PT CE to keep pace with the needs for a future workforce

- RCNs reduces competition and redundancies between academic programs and core CE sites
- RCNs should:
  - Reduce duplication
  - Streamline processes
  - Enhance communication
  - Improve quality of CE product

Rationale

(p. 41)

# Project Purpose

To develop a collaborative, consortium core network (CCN) through which CE sites and academic programs can collectively design, utilize, and assess a newly established physical therapist CE placement process (PT-CEPP) using a web-based platform accessible to all stakeholders.

#### Aims:

- 1. Create a CCN within the Ohio Kentucky Consortium of Physical Therapy Programs (OKCPTP).
- 2. Design and implement a centralized PT-CEPP during the 2022-23 CE placement cycle to improve efficiency and satisfaction of the placement process within the region.
- 3. Assess the effectiveness of the innovative CCN's PT-CEPP.

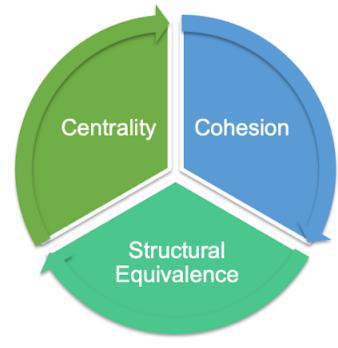




# Conceptual/ Theoretical Framework Social Network Theory (SNT)

Interactions between formal structures and informal relationships through some form of *interdependence* (Kezar, 2014)

Set of actors connected by a set of one or more relations



(Liu, Sidhu, Beasom, & Valente, 2017)

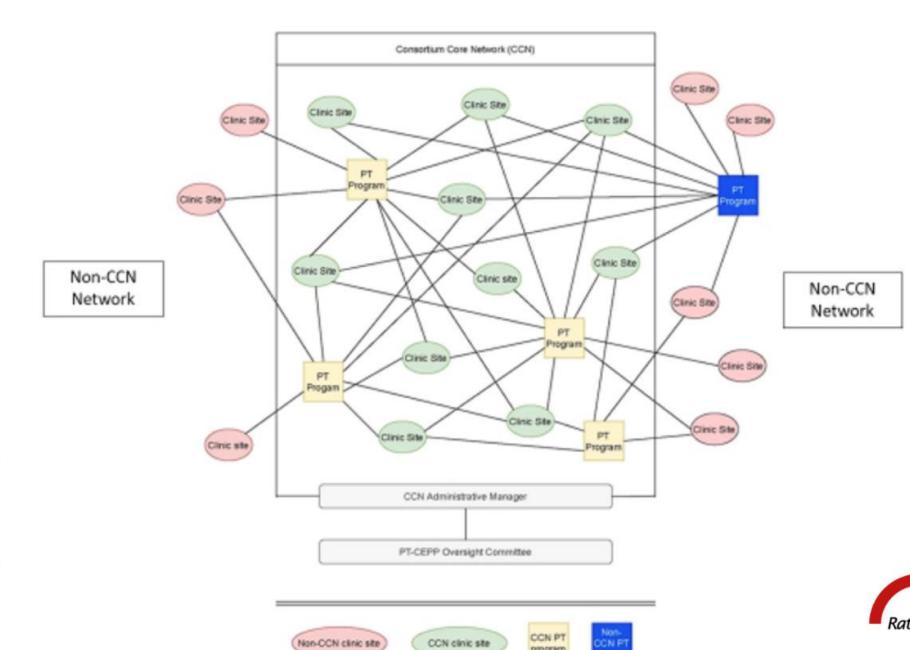


# Conceptual/ Theoretical Framework Social Network Theory (SNT)

#### **Aims of SNT**

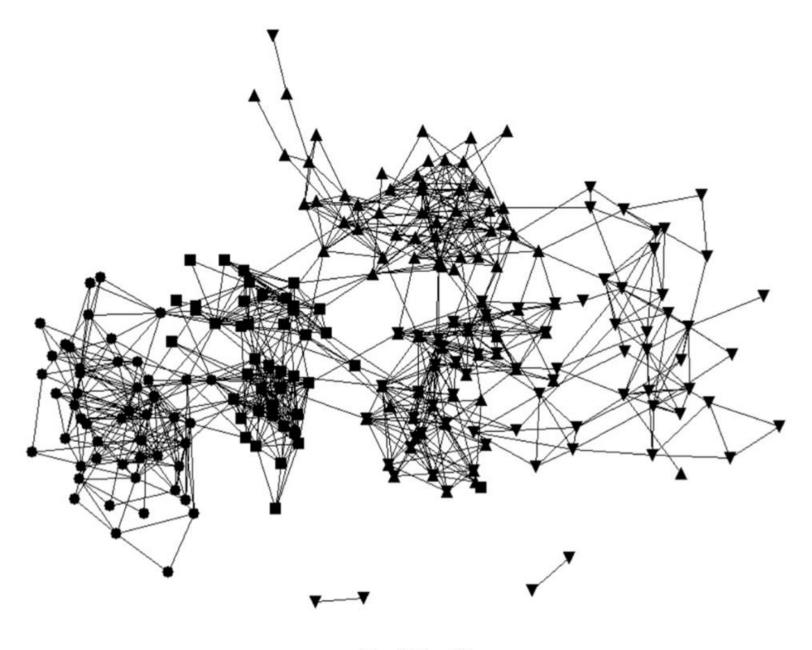
**Communication Systems Knowledge Transfer** Alteration of Schema or Mindset **Shaping of Attitudes** Increasing of Problem-solving Accountability





The
Clean &
Organized
Version of
SNT of the
CCN

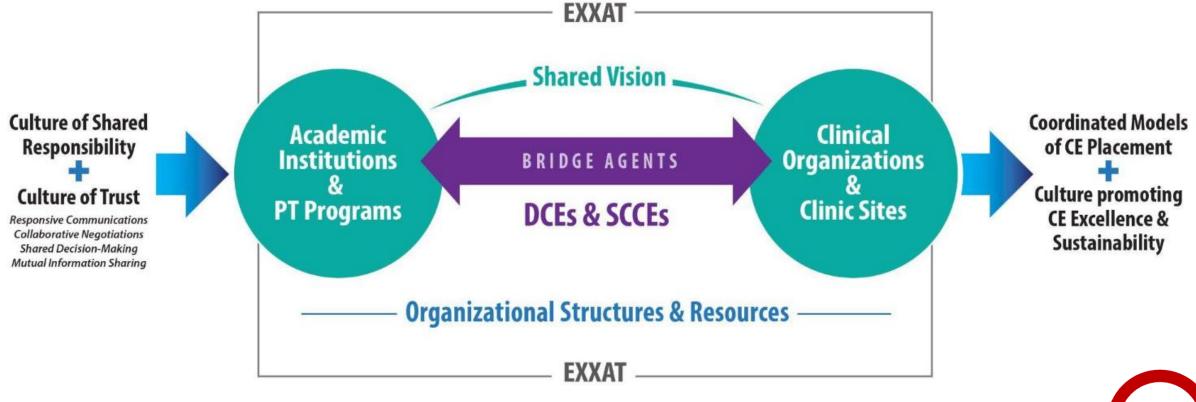
The Actuality of SNT of the CCN





## **CCN MODEL of CE PARTNERSHIPS:**

Academic & Clinical Network







# Design

Tonya Apke, PT, DPT, DCE Amy Both, PT, DPT, MHS, DCE





# Inception of a Consortium Core Network

#### **Initial Workgroup Meeting**

7 DCEs from OKCPTP academic programs

May 2020



#### Initial Consortium Core Network Meeting

Initial naming of the Consortium Core Network (CCN) and outline of the project determined

February 2021





#### **Clinical Partner Invitation**

Invitation to join the workgroup Mari Knettle, PT, DPT Alison Matson, PT, NCS Emily Reynolds, PTA January 2021

#### Collaboration with Exxat

Inquiry re: use of Exxat platform to host a CCN centralized, collaborative placement process for the March 1st mailer

Meeting with implementation team held one month later

April/May 2021

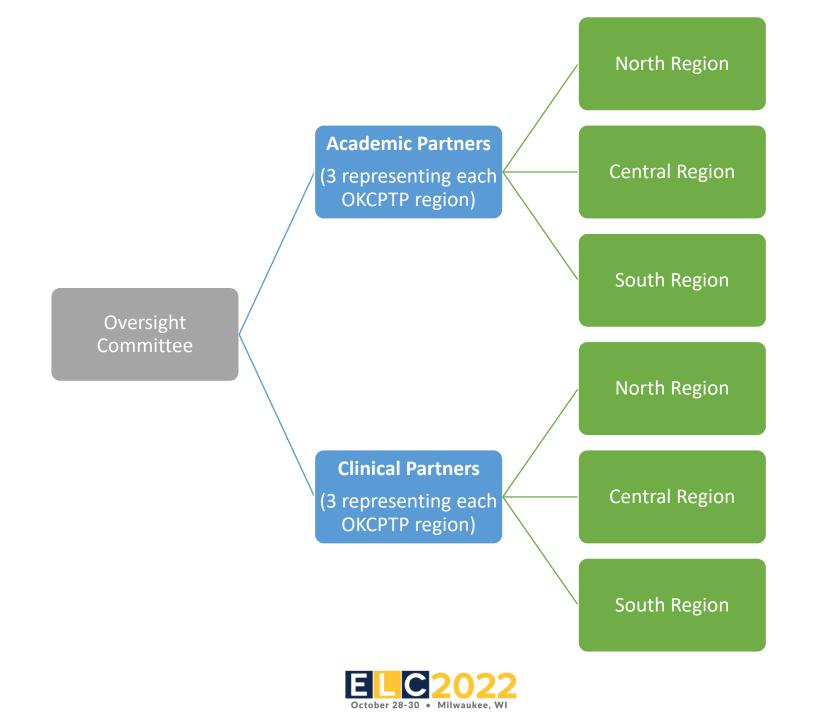




# A Clinical Partner's Perspective









# **Process Overview**

Phase	Round 1 *	Round 2**								
Request	March 1 - 15									
Offer	March -	April 30								
Placement	June/July	Sept/Oct								
Re-Allocation	August	November								
Confirmation and Release	Sept 15 – 30	Dec 1 - 15								

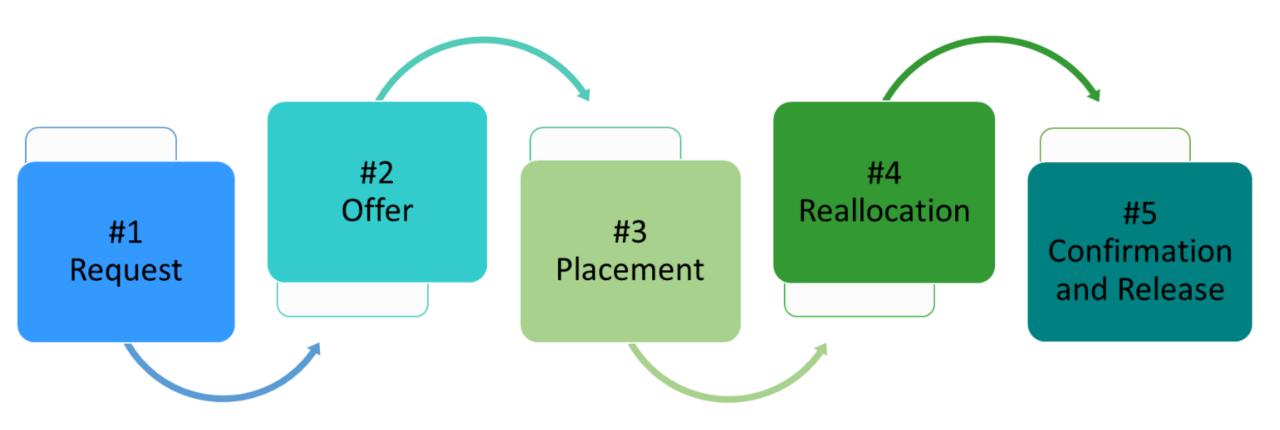
\*Round 1 = all CE experiences starting between January 1 and June 30;

\*\*Round 2 = all CE experiences starting between July 1 and December 31





# Phases





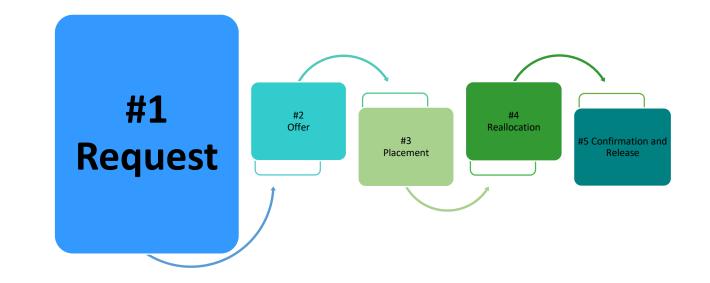


# #1 Request Phase

#### **Definition**:

 Participating academic programs solicit CEE offers from clinical partners

- March 1<sup>st</sup> 15<sup>th</sup>
- Two-Fold Process:
  - CCN Sites → Consortium Exxat Platform
  - Non-CCN Sites → Each academic program's traditional platform and processes
- Requests Returned: "April 30<sup>th</sup>"





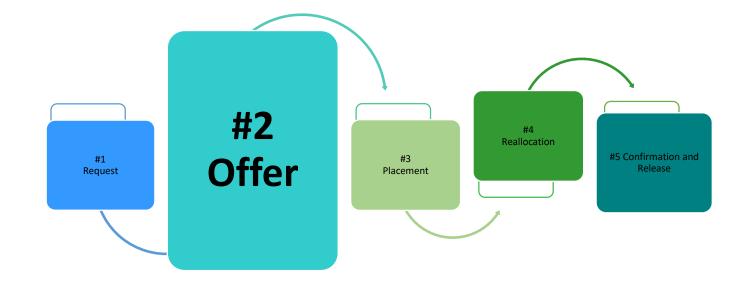


# #2 Offer Phase

#### **Definition**:

 Participating clinical partners return CEE offers to the academic program(s) of their choice in the Exxat platform

- March 1<sup>st</sup> April 30<sup>th</sup>
- Once all CCN program requests received, SCCE logs in to Consortium Exxat site:
- Site information designated:
  - Specific program and # of offers
  - Type of experience/setting
  - Notes for students
  - FCFS







## #3 Placement Phase

#### **Definition**:

 Academic programs employ their preferred method for assigning students to CEE offers

- Timeline:
  - Round 1: End of June/July
  - Round 2: End of September/ October
- DCEs shift in completion timeframes
- Prioritize use of CCN offers
- Also used site offers outside CCN





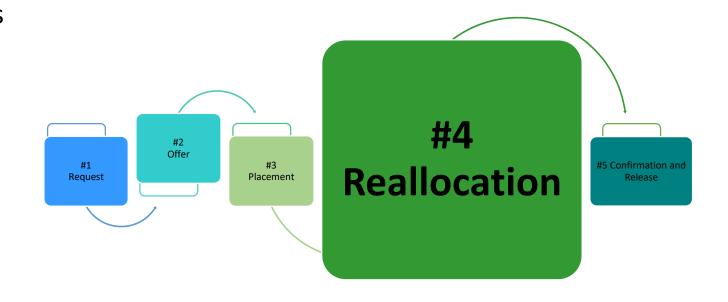


## #4 Reallocation Phase

#### Definition:

 Unused CEE offers will be redistributed to academic programs based on parameters specified by the clinical partner

- Timeline:
  - Round 1: August
  - Round 2: November
- Reallocation 'Give Back Coordinator' (GBC)
- GBC will collect and manage the data for all CCN unused offers
- Establish reallocation rules
- Programs submit needs list to GBC





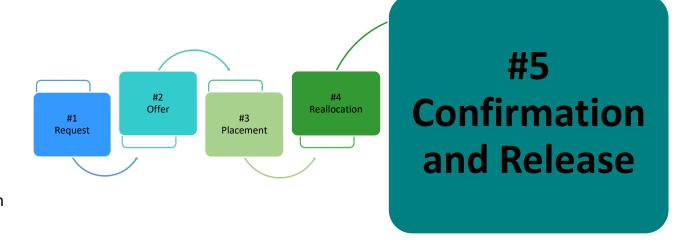


# #5 Confirmation and Release Phase

#### Definition:

 Academic programs will notify clinical partners of CEE offers they intend to use (confirmation) and not use (release)

- Timeline:
  - Round 1: September 15<sup>th</sup>-30<sup>th</sup>
  - Round 2: December 1<sup>st</sup>-15<sup>th</sup>
- Send release letters to sites
- Use of release list for cancellations









# Implementation

Jamie Bayliss, PT, MPT, DHSc, DCE Trisha Renner, PT, DPT, ADCE Mari Knettle, PT, DPT, EdD Alison Matson, PT, DPT, SCCE Emily Reynolds, PTA, SCCE Kunal Vaishnav



# Academic Program Solicitation Ohio Kentucky Consortium of Physical Therapy Programs

#### **Academic Program level of interest:**



- My program is fully committed to participating in the CCN pilot.
- My program is seriously considering the option to participate in the CCN pilot but needs more time to make a decision or has questions.
- My program is considering the option to participate but has questions prior to making any type of commitment.
- My program does not have an interest in participating in the CCN pilot.





# Participating Academic Programs

**Bellarmine University** 

**Cleveland State University** 

Mount St. Joseph University

**Mount Union University** 

The Ohio State University

**Ohio University** 

**University of Cincinnati** 

University of Dayton

The University of Findlay

University of Kentucky

The University of Toledo

Walsh University

Western Kentucky University

Youngstown State University







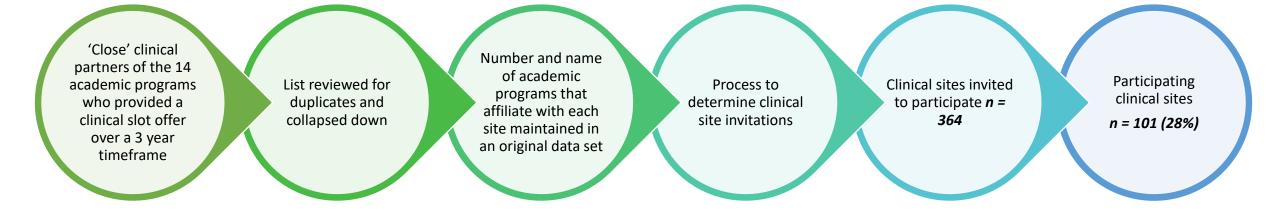
# Academic Calendar of Clinical Experiences

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Feb		CE4 12wks 1/30/2023 - 4/21/2023	CE3 - Bwks	CE5 - 10vales 2/27/2023 - 5/5/2023	CE4 8wks 2/27/2023 -	CE5 6wks 3/13/2023 - 4/21/2023				3/31/2023		CE4 12wks 2/6/2023 - 4/28/2023	CE3 8wks 3/6/2023 -				CE3 9wks	3/21/2023			1/17/2023 4/7/2023	CE2 8wks 3/6/2023 -	3/31/2023	13wks 1/9/2023 4/7/2023		
Apr			3/13/2023 5/5/2023	GOZZUZ3	4/21/2023	CE1 7wks	CE2 10wks 3/27/2023 - 6/2/2023						4/28/2023		CE1 10wks 3/27/2023 6/2/2023	CE1 9wks 4/3/2023 6/2/2023	3/6/2023 5/5/2023			CE1 8wks 4/24/2023 -		4/28/2023				
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Aug	8/11/2023			CE2 9wks 7/24/2023 - 9/22/2023									7wks 6/19/2023 - 8/4/2023		8/25/2023					CE3 8wks 7/24/2023 - 9/15/2023					6wks 7/10/2023 - 8/18/2023	
Sep		CE3 12wks	CE4 -							CE3 9wks 8/21/2023 - 10/20/2023					CE3 10wks 9/4/2023 -			CE1 8wk3 8/28/2023- 10/20/2023				CE1 8wks 8/21/2023 - 10/13/2023	CE3 10wks 8/21/2023 - 10/27/2023	0 VKS 8/14/2023 - 10/20/2023		CE3 15wks 8/21/2023 -
Oct		8/28/2023 - 11/17/2023	14wks 8/28/2023 - 12/1/2023	CE3 - 9wks 10/2/2023 - 12/1/2023	CE1 - 8wks 10/23/2023 12/16/2023						9		CE3 8wks 10/16/2023 12/8/2023		11/10/2023	CE2 9wks 10/16/2023			11/17/2023	CE4 12wks 9/18/2023 12/9/2023				CE1 Beks		12/1/2023
Nov				CE4 - 10wks 12/11/2023 2/16/2024												12/15/2023								10/30/2023 12/8/2023		

First full-time clinical education experience
ntermediate full-time clinical education experience
Terminal full-time clinical education experience



## **Clinical Site Solicitation**







# Clinical Site/SCCE Data for CCN Invites



Clinical Education Site Address Including City/State/Zip Code

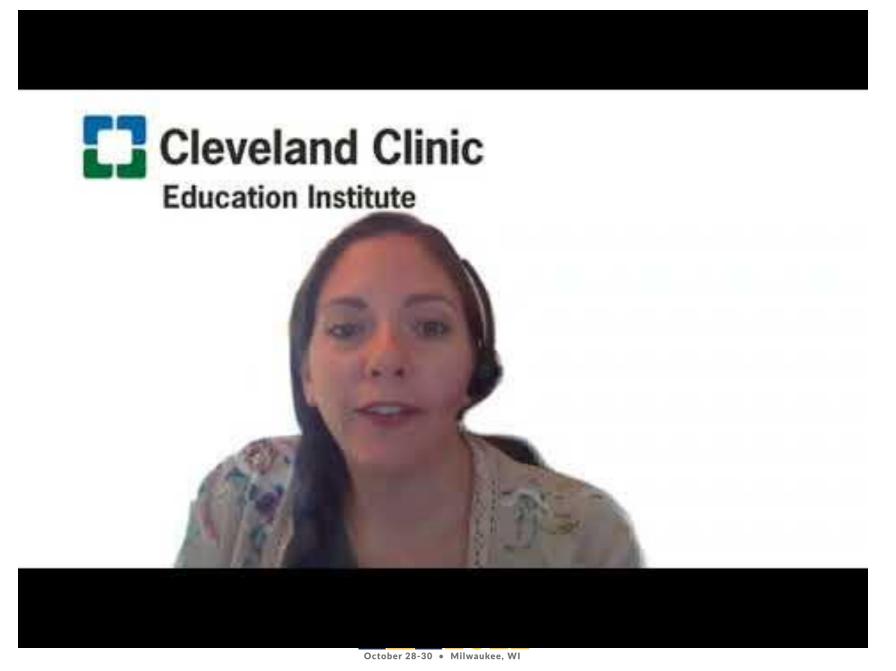
**SCCE Name and Credentials** 

SCCE Contact Information (Name/Email Address)

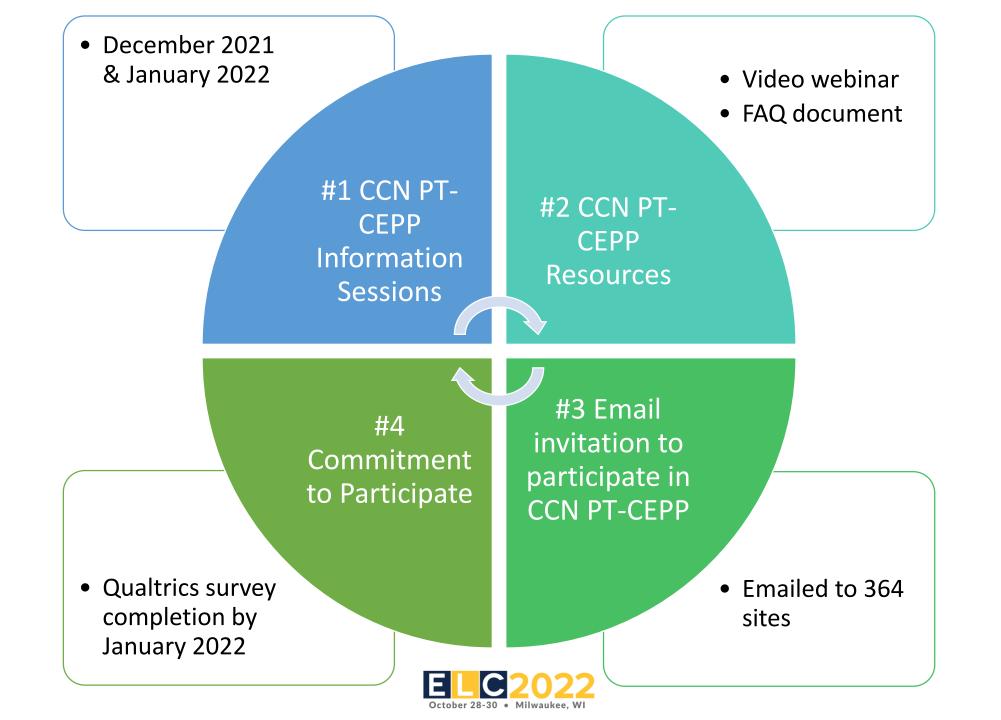




# A Clinical Partner's Initial Concerns About the PT-CEPP









#### Educational Resources to Inform Clinical Sites

**AWARDS & RECOGNITION** 

RESEARCH

#### **OHIO-KENTUCKY CONSORTIUM OF** PHYSICAL THERAPY PROGRAMS

#### **DCE Portal**

#### **CCN Clinical Partner Training Resources**

(Links below are active)

- A Video Tutorial for SCCE's: Navigating the CCN Marching Mailing Process on Exxat
- Slot Request Overview for Clinical Sites: A Step by Step Process with Screenshots
- Ohio-Kentucky Consortium of DPT Programs YouTube Channel

clinicaleducation@okptce.com













#### Clinical Partner Solicitation

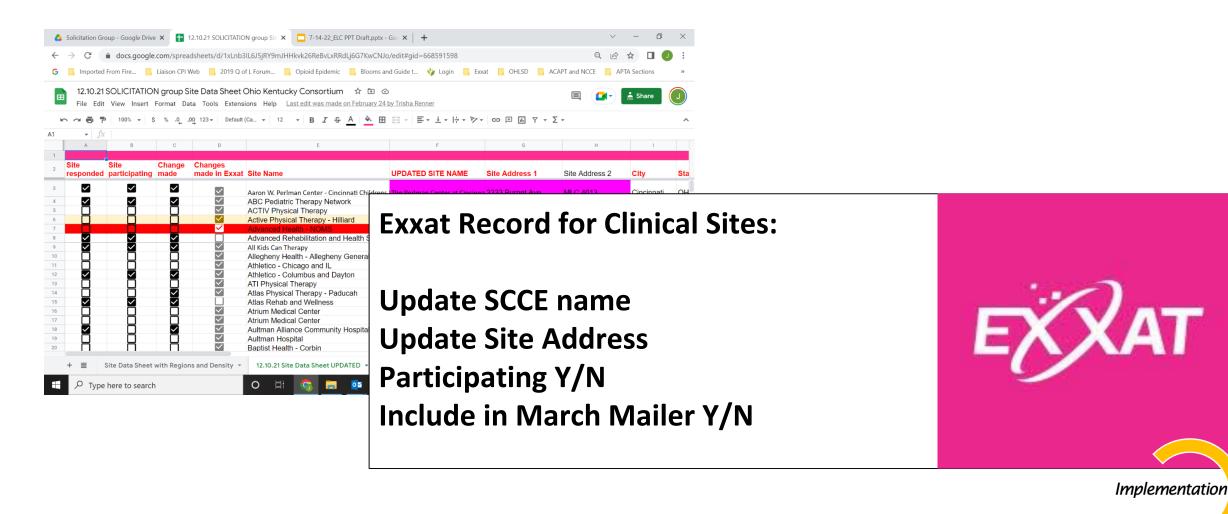
After reviewing the educational resources explaining the Ohio-Kentucky Consortium's CCN centralized placement process, our clinical education site:

- Would like to participate in the CCN centralized placement process for calendar year 2022
- Is not interested in participating in the CCN centralized placement process for calendar year 2022
- Needs more information please contact me





# Clinical Partner Participation: CCN Administrative Duties









# Exxat Provides the Tools to Bring it All Together

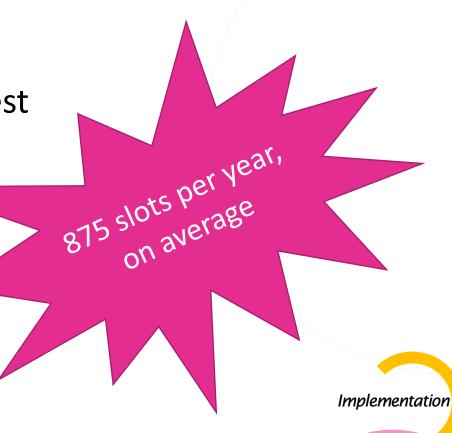
#### **Kunal Vaishnav**

Chief Operations Officer, Exxat Kunal.Vaishnav@exxat.com



# Consortium-level slot requests through Exxat

- ₹ Pioneered by IACCC in 2017
  - 19 PT and PTA programs in Southern California
  - 4400+ slots in 5 years
  - 400+ member sites
- **≅** Allows member sites to respond to 1 request
  - Offer availability for a specific program
  - Provide an "Open Slot"





# Building on IACCC with OH/KY



*Implementation* 

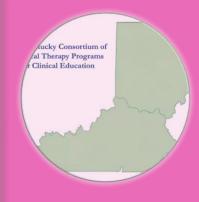




# Setting Things Up



**Exxat** 



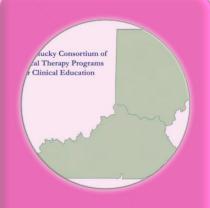
#### **Data Provided**

- List of clinical sites
- •Calendar of Clinical Experiences for all programs
- •List of Participating Programs



#### **System Configured**

- Clinical sites added
- Clinical experiences created
- March 1 Mailer set up



Members of Consortium Checked for Accuracy

Accuracy confirmed



Exxat Sent March

1st Mailer by email



Slots entered by site using link in email



# Ohio Kentucky Consortium

Equity in recruitment of availability

Ease in sharing resources

#### **Clinical Sites**

Single view to schedule and offer availability to multiple academic programs



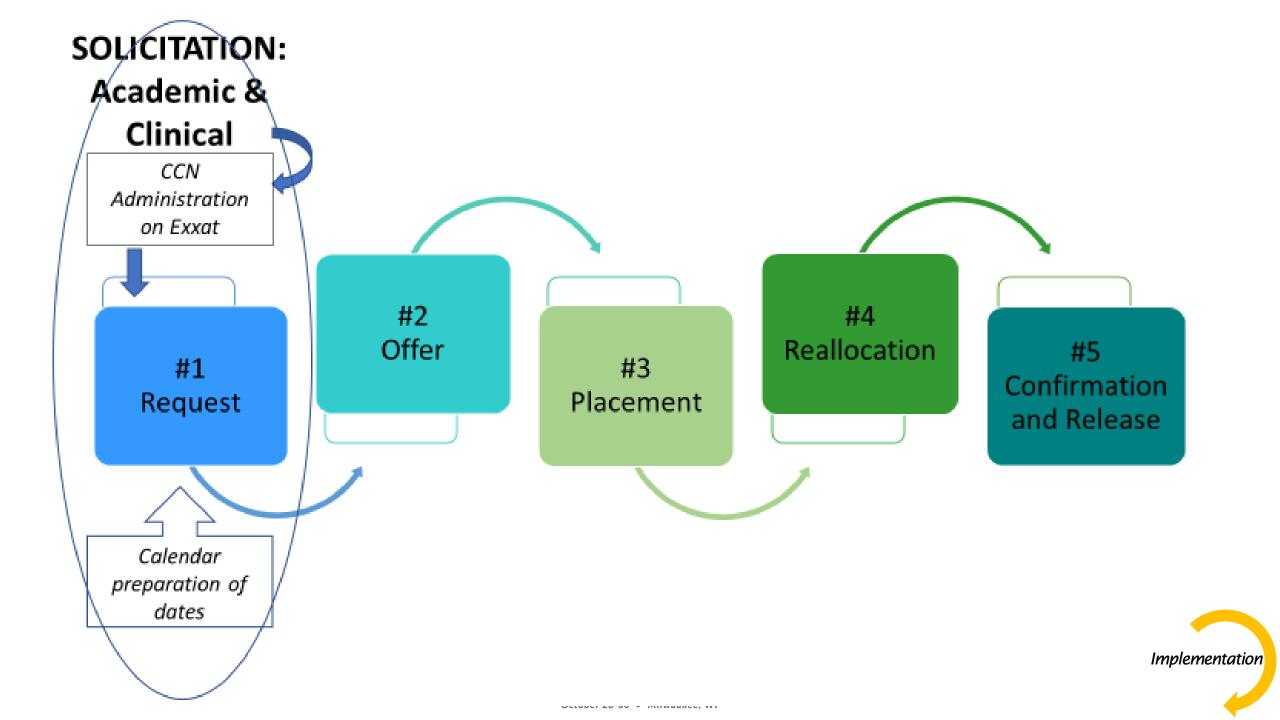
Empowers the profession of Physical Therapy with the potential for standardized and streamlined process which can be widely adopted

#### **Exxat**

Refining expertise in supporting consortium-level collaboration







# Request Phase

- Sent electronically on behalf of Exxat
- Request for slot offers by 4.30.22

March 1<sup>st</sup> Mailer

#### Reminder Email

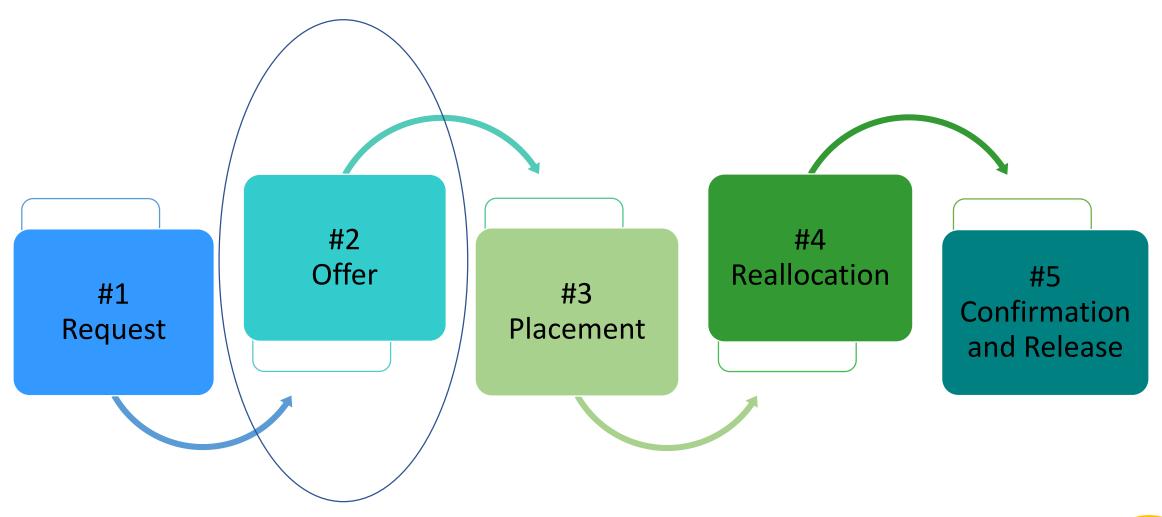
• Sent on behalf of Exxat on 4.3.22

- Intent of First Come First Serve (FCFS)
- Pending Slot offers
- Unresponsive sites

Personal Site Outreach











# Educational Resources for Academic and Clinical Partners - March Mailing Process (March/April 2022)

#### **Academic**

- Zoom meetings
- March mailing process
- Accessing/ downloading offers from Exxat

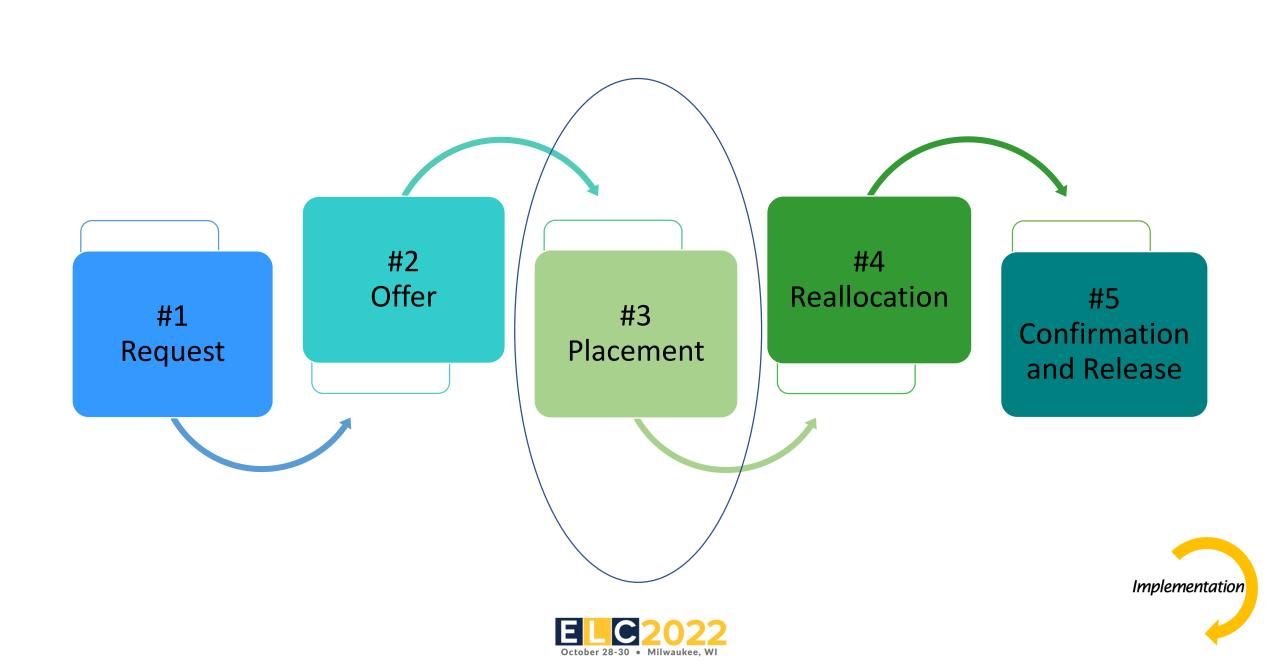


#### Clinical

- Slot Request
   Overview
   document
- Webinars recorded by CCN SCCE







Academic programs – data extraction from CCN Exxat

#### Placement Phase

Data upload – clinical education management system

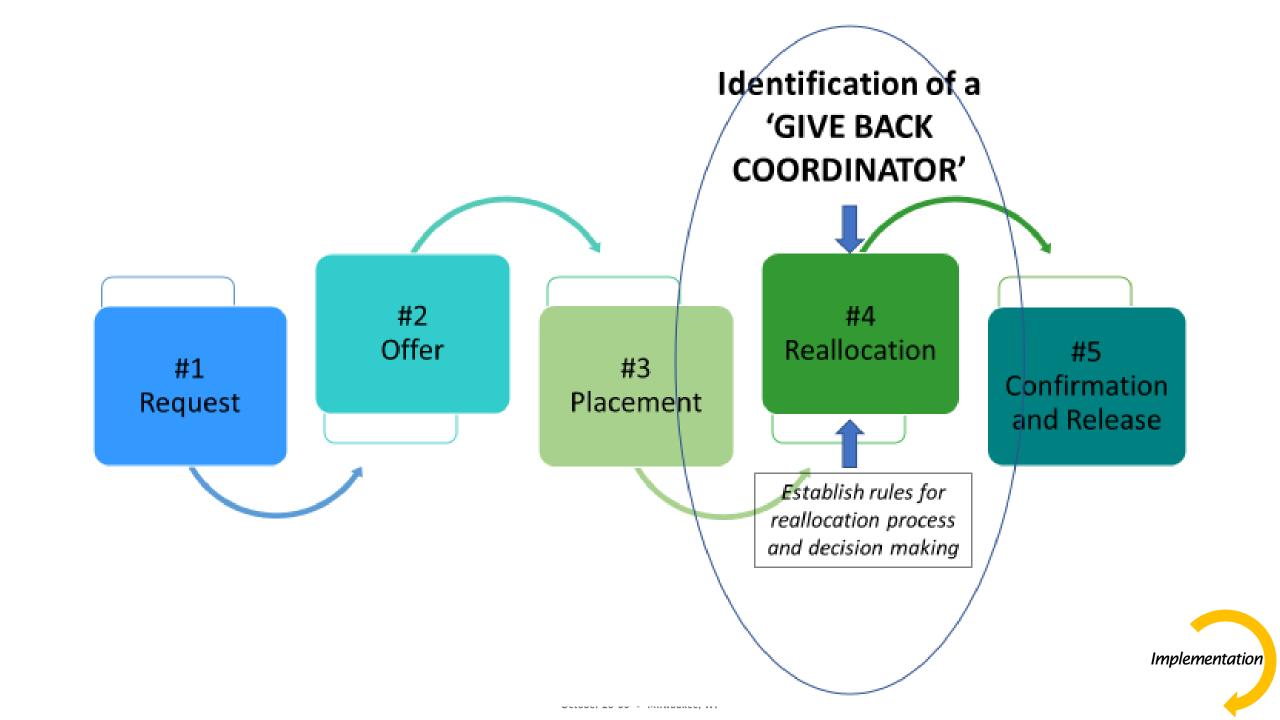
Offers from CCN PT-CEPP combined with 'outside' CCN offers

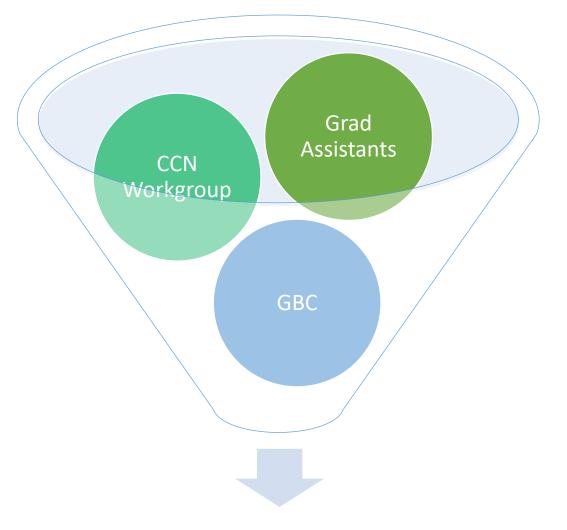
Matching/Placement – individual process

Data collection – used/unused slots by each program









#### **Administrative Duties**





#### Set Up

- Give Back Coordinator identified
- Survey sent to clinical partners
- Academic program and clinical partner update

#### **Implementation**

- Data collection from academic programs
- Data management
- Communication to SCCEs re: Unused Slot Offers
- Reallocation of Unused Slots



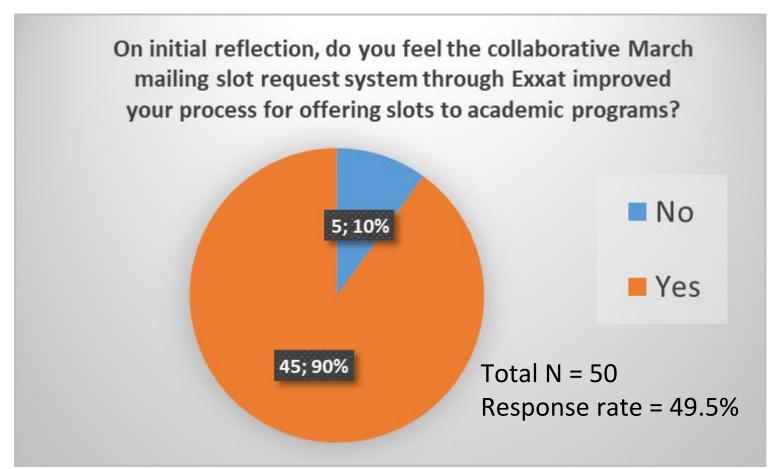




# **Outcomes**

Janice Howman, PT, DPT, MEd, DCE Karen Vitak McIntyre, PT, DPT, DCE

#### Outcomes: Initial Feedback on SCCE Satisfaction



"Yes" Respondents noted:

- all in one place/streamlined
- saved time/more efficient
- expanded access

"No" Respondents noted:

- technology challenges
- site process issues





### Outcomes: Definitions\*

Term	Definition	In other words
Capacity	The ability to meet/sustain/support the clinical education needs of our regional academic programs	Maximum amount our CE system "can hold"
Demand	# of CEEs needed by academic programs	What academic programs NEED
Supply	# of CEEs offered (aka "slots" in Exxat) by clinical sites	What clinical sites OFFER
Utilization	# of offered CEEs that were confirmed by academic programs	USED slots
Unused slots	# of offered CEEs that were released by academic programs	UNUSED slots



<sup>\*</sup>All definitions are relative to **our regional** PT-CEPP for calendar year 2023





# Outcomes: Supply vs. Demand for Calendar Year 2023 for OKCPTP Region

#### Demand = 2353 CEEs

 Average academic program demand = 168 CEEs (range = 90 – 289 CEEs)

#### Supply from March mailing = 3779 CEEs

- 1029 CEEs offered within the CCN (27% of total OKCPTP offers)
  - All programs received CEE offers
  - Average 73.5 CEE offers per program (range =33-133)
- 2750 CEEs offered <u>outside</u> the CCN (73% of total OKCPTP offers)
  - data from 11/14 participating academic programs

ELC2022
October 28-30 • Milwaukee, WI

Supply appears to exceed demand...
But, does it really?!



## **Outcomes: Definitions**

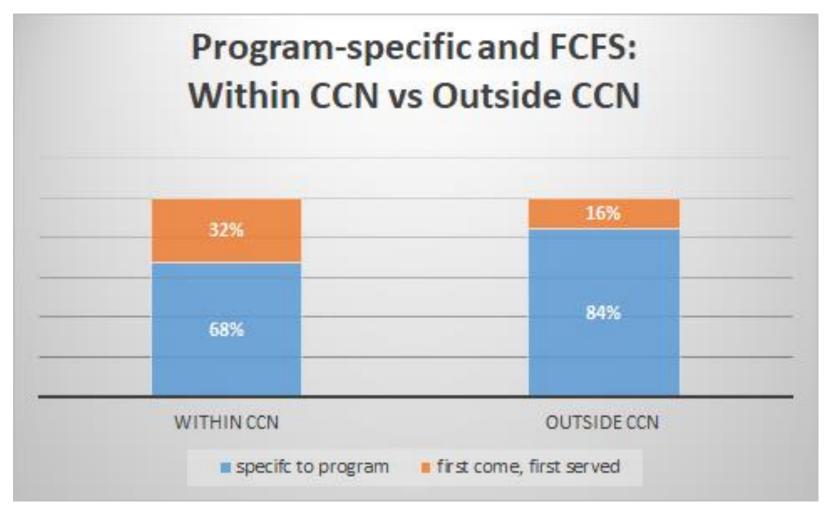
Term	Definition	In other words		
Specific Offers	Offered CEEs designated to	"ear-marked" slots		
Offers	individual academic programs			
First Come,	Offered CEEs NOT dedicated to an			
First Served (FCFS) Offers	academic program			
Follow-up Requests	Requests for specific CEEs(aka: slots) made by academic programs to individual clinical education sites after the offer phase to meet individual program and/or student needs	Managaman		







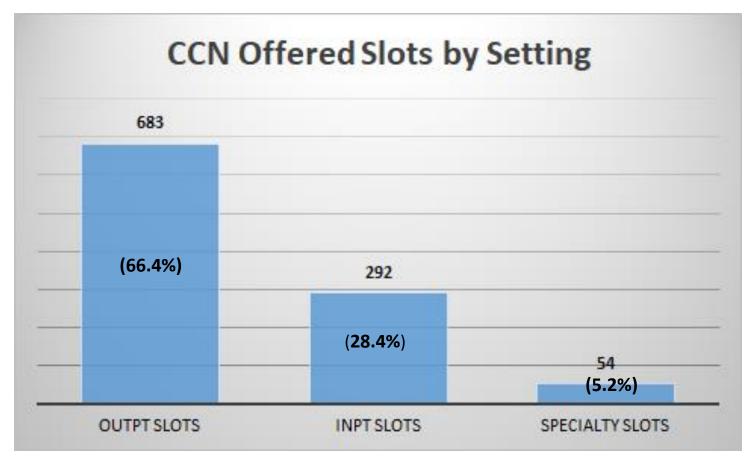
# Supply Consideration: First Come, First Served







## **Supply Consideration: Settings**



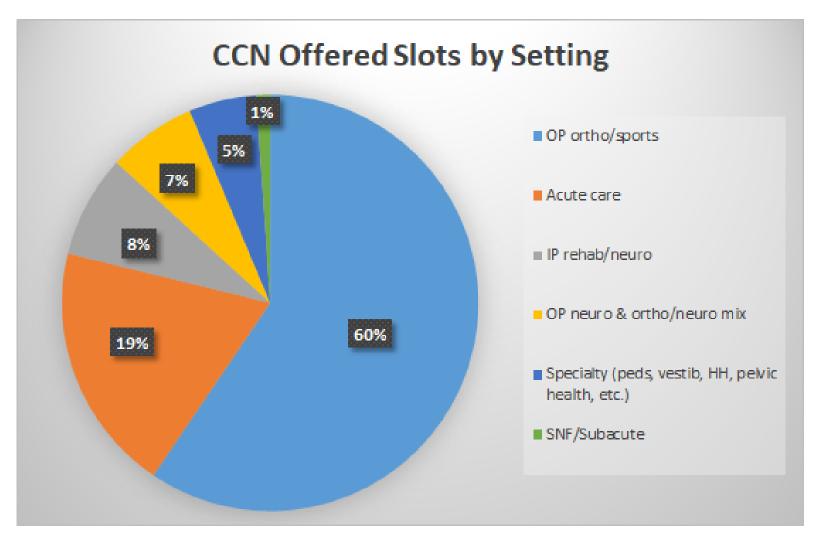
\*data only from w/in CCN (N=1029)
\*data includes program-specific offers and FCFS





# **Supply Consideration: Settings**

\*closer look at settings offered







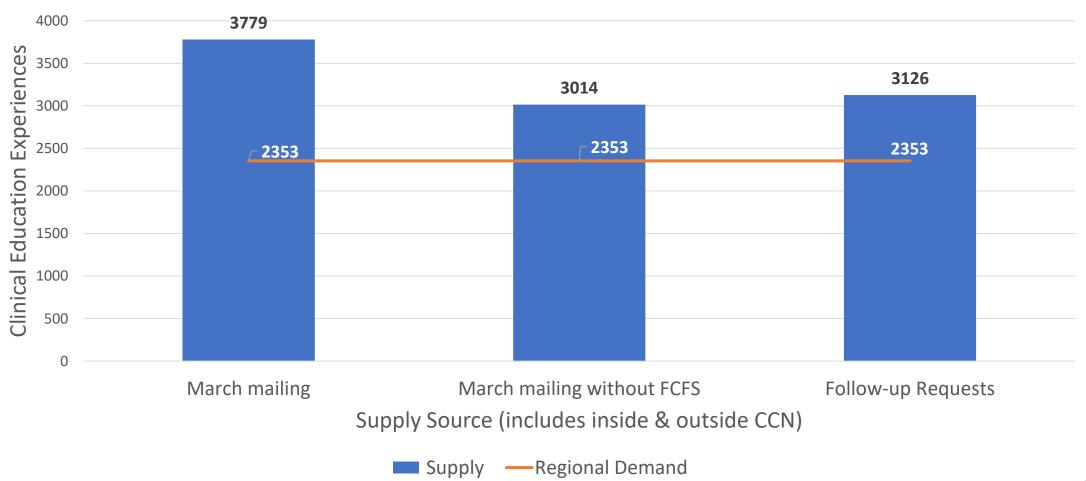
## Supply Consideration: Settings (program specific and FCFS)

	INPATIENT SLOTS		OUTPATIENT SLOTS		SPECIALTY SLOTS	
	Acute care	IP rehab & neuro	SNF & Subacute	OP ortho & sports	OP neuro & ortho/neuro mix	Peds, vestib, HH, pelvic health, etc.
Total offered	199	82	11	612	71	54
Average per program	14.2	5.9	0.8	43.7	5.1	3.9
Minimum	3	1	0	22	1	0
Maximum	45	17	4	65	13	8
# FCFS offers	4	18	0	284	14	11
% FCFS offers	2.00%	22.0%	0%	46.41%	19.72%	20.37%



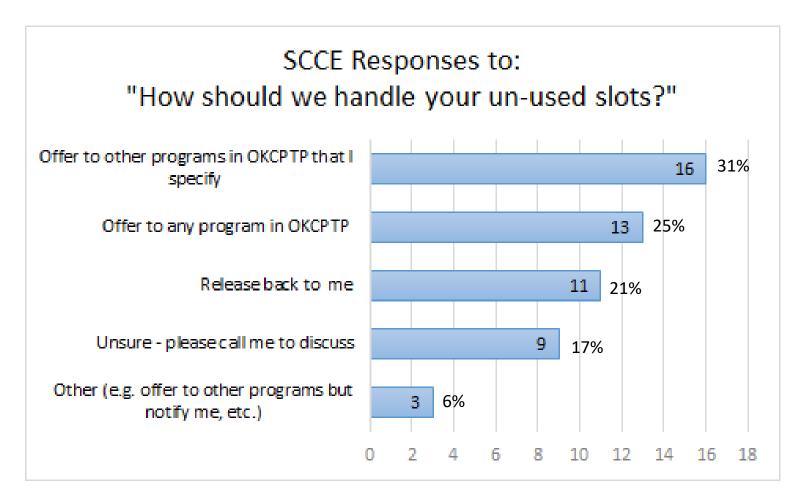
**Outcomes** 

# Supply Consideration: AP Follow-up Requests





# Outcomes: Survey Regarding Reallocation



Total N = 52 Response rate = 51.5%





#### REALLOCATION OF UNUSED SLOTS

\*Preliminary Report: Through Round 1 Only

Number of unused slots	178 (10 programs reporting) ➤ Average unused slots/program = 17.8 (6-39)	
Number of unused slots available for reallocation	92 slots (27 clinical education sites)  ➤ Average reallocated slots/site = 3.4 (1-20)	
Number of unused slots successfully reallocated	4 academic programs submitted 1-2 top choices All 4 programs received #1 choice in reallocation  ➤ All re-allocated slots were inpatient settings	







# **Discussion** *Lessons Learned*

**PANEL** 

**Questions/ Comments** 



Lessons Learned: Essentials for Academic and Clinical **Partners** 



Proactive and ongoing communication



Collegiality and respect

Patience

Openness to different perspectives



Workload

Time to develop and implement

"Divide and conquer" along with strong collaboration





# Lessons Learned: Clinical Partners

- Fostered understanding of the process and academic program needs
- Identified how to be of assistance to academic programs
- Streamlined placement process will allow SCCEs to shift focus to clinical education program development
- Need for champions to assist the SCCE in meeting the academic partners needs

- Broke down silos and saw how academic and clinical programs could work collaboratively and respect each others needs
- Streamlined process with reduced emails and improvements in efficiency of administrative duties
- Provided opportunities for SCCEs to network about needs, processes, and education.





# Lessons Learned: Academic Partners

- Commitment from majority of academic programs in the consortium was essential!
- Timeline changes presented DCE workload challenges, but solutions were found!
  - Leadership and shared responsibility for planning steps in between phases
  - Responsiveness
- Still unknown whether we have a <u>supply or distribution</u> problem
- Reallocation holds promise for improving capacity and meeting demand



# Lessons Learned: Academic Partners

- Collaboration met clinical partners needs
- Need existed to explore individual academic program CE philosophies and procedures in relationship to their impact on demand
  - Setting
  - · Geographical location
  - Policy on travel
  - · Rural vs. urban
  - · Mixed placement types
  - · Level of experience
  - · Integrated CEE v. terminal CEE
- Collaboration was not only a SUCCESS, but furthered recommendations identified in the CE Summit and the literature.





# ANY QUESTIONS







#### **OKCPTP** Website

#### **OKCPTP Email**

#### **OKCPTP** YouTube



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